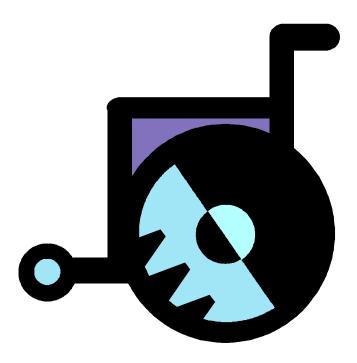
RESOURCES FOR PEOPLE WITH DISABILITIES



Disability Resources Guide updated January 2012

Information contained on this guide is subject to change at any time without notice by the agency. United Way

[We hear you.]

TABLE OF CONTENTS

Information	3-5
SSI & SSD Disability Benefits	6-7
Deaf and Blind Services	8
Development or Learning Disabilities	9-12
Hearing Impaired	13-14
Hearing Impaired – School	15
Emergency Assistance for Individuals with Mental Illness	16
Mental Health for Older Adults or Veterans	17
Disability Rights Support and Advocacy groups	18
Disability Related Transportation	19
Visually Impaired	20
Specialized I & R - Visually Impaired	21
Disability Related Websites	22-23
Flyers	
Disability Link	24
Arc of Georgia	25
Atlanta Alliance on Development Disabilities/AADD	26
Learning Disabilities Association of GeorgiaGeorgia Advocacy Office	2/
GA Resources: Education Advocacy, and Treatment for Deaf Adults & children-	∠o 20
Disability Resource Center	30

INFORMATION

This Disability Resource Guide should be a helpful tool for community organizations that strive to assist persons with disabilities to find information to assist daily living throughout the city of Atlanta. Although the guide is not all inclusive, it contains information about a variety of organizations and assistance programs that are available to people with disabilities. Additional information can be obtained by contacting United Way 211 which maintains a database that contains a comprehensive listing of programs and services in the metropolitan Atlanta area. United Way 211 information can be accessed via telephone by dialing 211or online at www.unitedwayatlanta.org.

In addition to the United Way 211 database, the United Way has other guides that may be helpful:

- The Guide to Basic Resources
- How to Help Individuals with Mental Illness
- Where to Turn Guide
- Affordable Housing Directory
- Spanish Directory of Information and Referrals

As defined by the Americans with Disabilities Act, a person with disabilities is someone who:

- Has a physical or mental impairment that substantially limits one or more major life activities;
- Has a record of such an impairment; or
- o Is regarded as having impairment

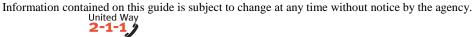
As defined by Social Security Administration for both SSI and Social Security Disability Insurance purposes to be considered disabled, a person must have impairment, either medical, psychological, or psychiatric. The disabled person's impairment must also meet the definition of disability which states the impairment must be severe enough that it keeps the person from working, and earning above a certain amount, for at least twelve months. Social Security's definition of disability for adults is different from the definition in other programs. Social Security pays only for total disability. No benefits are payable for partial disability or for short-term disability.

The definitions above are not inclusive of the definitions that may be used with regards to other programs. Different programs and policies use different definitions of disability to base eligibility requirements. There are many different definitions of disability.

(We hear you.)

Some of the benefits available to people with disabilities include:

- Food Stamps
- Medicaid
- Medicare
- Social Security Disability Insurance (SSDI)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- Veterans Affairs Compensation (VA)
- Workmen's Compensation



INFORMATION

The Georgia Department of Family and Children Services may be the right place to begin inquiring about medical help, food stamps, or cash assistance. A person can inquire about DFACS services at the office that serves the county and area where they live. A homeless person who lives on the streets, in shelters, or elsewhere can get assistance with a mailing address.

When applying for assistance in a local DFACS office, it may be helpful to be able to provide:

- some identification that shows your name and address;
- proof of earnings or other income, such as Social Security or SSI benefits, or a pension, for each member of your household;
- proof of how much you spend for child care;
- rent receipts or proof of your mortgage payments;
- records of your utility costs; and medical bills for those members of your household age 60 or over and for those getting Social Security or SSI benefits because they are disabled.

Food Stamps are available to low-income individuals, based on standards regarding income and resources.

- o Eligibility and benefit amount are based on assistance unit size, income and resources.
- o Adults in the assistance unit may have a work requirement if not employed.

NPE is a food program designed to assist older people. It is run by the Department of Health and Human Services through the state agencies on aging. NPE is part of the Grants for State and Community Programs on Aging, which also authorizes in-home services for the frail elderly, supportive services and senior center operations. The nutrition services program assists elderly Americans by providing them with nutritious meals. If you are age 60 or older, you are eligible for the program and so is your spouse, even if he or she isn't 60 years old. Age is the only factor used to decide if you are eligible. You do not have to meet any income limits to receive meals under the program.

Medicaid – The Division of Medical Assistance administers the Medicaid program, which provides health care for people who are aged, blind, disabled or indigent. Medicaid is a benefit program, which provides assistance with medical expenses for low-income individuals and families. Medicaid provides comprehensive health and dental services for eligible individuals and families including: doctor's visits, inpatient hospital care, emergency services, prescription drugs, medical transportation and other services necessary to keep individuals and families healthy. Medicaid does not pay money to you; instead, it sends payments directly to your health care providers.

Medicare – Medicare is medical "insurance" for the aged, blind, and disabled. This program is run by the Federal Department of Health and Human Services. Medicare is the federal health insurance program for: people 65 years of age or older, certain younger people with disabilities.

INFORMATION

Social Security Disability benefits are paid to individuals who have worked in the recent years. Usually you have to work 5 out of the last 10 years. For individuals 31 years old, the requirements are a little different since they have not been in the work force as long.

Supplemental Security Income or SSI pays benefits monthly to individuals aged 65 or older, blind or have a disability. This is a Federal benefit program for the aged, blind, and disabled that have limited or no other income. The disability criteria are the same as for social security benefits.

Temporary Assistance for Needy Families (TANF) is administered by DHR's Division of Family and Children Services. It is an employment services program to help parent, other relatives, and legal guardians who live with and support children under 19.

- Applicants must be potentially eligible for cash assistance based on present income and resources.
- Applicants must look for work before cash assistance will be approved unless:
 - o They are a victim of domestic violence
 - o They are disabled, or
 - o They already work, or
 - o They are a single parent with a child under 12 months of age, or
 - They are not the natural, adoptive or stepparent of the children under age 19 who live with them and whom they support, or
 - o They have other concerns which prevent them from working.

Veterans Affairs Disability Benefits:

Compensation – The VA can pay you monthly compensation if you are at least 10% disabled as a result of your military service.

Pension – The VA can pay you a pension if you are a wartime veteran with limited income and you are permanently and totally disabled or are 65 or older.

Disability and Indemnity Compensation is payable to survivors of:

- Service members who died in active duty
- Veterans who died from service related disabilities
- o Certain veterans who were being paid 100% VA disability compensation at time of death

For additional information on assistance or benefits through the Department of Veterans Affairs, it may be helpful to contact any VA Office, call 877-669-8477, or visit www.va.gov.

SSI & Social Security Disability Benefits

Two Kinds Of Disability Payments

Social Security makes disability payments under two programs: 1. Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI). SSDI payments are made to workers (and minor children and spouses with children in their care) who have worked at least 5 years in the last 10 years before becoming disabled. 2. SSI payments are made to people (from age 1 up through age 64) who have little or no income or resources (things they own).

Do You Have A Disability?

To get SSDI or SSI, you must be unable to do any substantial work because of your medical conditions. In 2007, substantial earnings mean, \$900 (or \$1500 if blind) or more a month. This amount goes up each year. Your medical conditions must have lasted, or be expected to last, at least 1 year, or be expected to result in your death.. Even if you cannot do your regular job, you must be unable to perform any regular paying job for at least 12 months to qualify for SSDI or SSI disability. However, it is your right to apply for disability benefits even if you are told you probably will not be approved.

How Do You Get Started?

If you think that you may be eligible for SSDI or SSI payments, there are 4 ways to do it. 1. By telephone: Call 1-800-772-1213 from 7AM to 7PM, M-F. 2. In person: To get appointment to go to the social security office you can call 1-800-772-1213 or you can just walk in and apply without an appointment. 3. By mail: You can call 1-800-772-1213 and request application forms be mailed to you or you can go to the social security office and ask for the forms. 4. By internet: Go to www.socialsecurity.gov.

If you are currently homeless, be sure to let SSA know. Your case will be assigned to a Homeless Unit where someone who is familiar with the challenges facing homeless people will handle it.

Information Social Security Office Needs When You Go For Your Interview

1. Your social security number. 2. Names of all your employers, when you worked there, hours worked, how much you were paid. 3. W-2 for last year 4. Birth certificate (original or certified copy. 5. Military discharge papers (DD-214) if you served in the military. 6. If applying for a child, school records, letters or reports from child's teacher. 7. Medical records (see below).

If you do not have all of these documents, do not delay applying. Social Security will help you obtain what you need.

Medical Information Needed

Review the following list of places and check where you have been treated or who knows about your disabilities.

Hospitals	Insurance companies	Occupational therapists	TB tests, Blood tests
Clinics	Attorney records Special	Speech therapists	Hearing tests, Heart tests
Doctors, Nurses	education	Unions, HMOs	Physicals, Prescriptions
Jail Records	School records	Vocational Rehabilitation	Psychological Evaluations
Prison Records Mental	Social Workers	Workmen's Comp	X-rays, CAT scans
Health Hospitals	Case Workers	Veterans Admin	Any other records and sources

For <u>each disability</u> that keeps you from working, list <u>ALL of the places</u> above that you have treated you for this disability, when you were first and last treated there, how many visits you have made, and the address. If you have any old medical records, discharge papers, medical bills, these will help jog your memory about dates of treatment. If you have been treated under more than one name, be sure to tell Social Security

What Happens Next?

Social Security will send your application to the Georgia Department of Labor's Disability Adjudication Services (DAS) center in Stone Mountain, GA, where the medical decision will be made as to whether you are disabled or not according to Social Security's rules. (Note: No later than 1 week after you have completed your application at SSA, it should have been forwarded to the DAS. Call DAS at 678-476-7000 to find out the name and number of the adjudicator reviewing your case) A person called a disability adjudicator at the DAS, will order your medical records, review them, and make a decision if they have enough information. If additional information is needed you may be asked to provide more work history, a description of your daily activities, and perhaps go to a special exam or special test that Social Security will pay for. It takes about 4 to 5 months to complete most disability claims. Social Security will send you their decision. If they approve your application, they will tell you your payment amount and when payments will start. If they turn you down, they will tell you how to appeal.

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10 Actions You Can Take To Improve Your Chances To Be Approved For Disability Benefits

- Mention ALL your disabilities: At the time you apply for Social Security benefits, be very sure to tell Social Security about ALL the reasons why you cannot work—all physical conditions and mental conditions such as depression and emotional problems. Every disability you tell Social Security about must be evaluated. You may have only one disability or you may have five or more. Tell Social Security about all of them.
- Find out who your disability adjudicator is: After Social Security takes your application, they send your claim to the Disability Adjudication Service, where a person, called a disability adjudicator, will decide if you are disabled or not according to Social Security's rules. How do you know who your adjudicator is? Call 678-476-7000 from 8:30 AM to 4:30 PM and when you get a recorded message, press # 4 which connects you to the switchboard operator. Tell her your social security number and ask to speak to the person who has your case. Adjudicators are very willing to help you. You should respond as promptly as you can when your adjudicator requests information from you.
- * Make sure the disability adjudicator gets ALL your medical records from ALL sources for EACH of your disabilities. Ask the person who took your application for SSI and/or SSDI to give you a copy of all the information you gave them about your medical treatment. You can use this information to make sure that your disability adjudicator gets all the medical records from all your treating sources. This is very important. For example, the disability adjudicator may ask Grady Hospital for your records from 2001 to present but Grady only sends records from 2002 to October 2004. Or Grady sends the records for your heart condition but not for your diabetes. You won't know what your adjudicator received so you need to ask him or her if your medical sources sent them all the records they were supposed to. (Note: If you are applying for SSI disability benefits, Grady Hospital's policy as of April 1, 2005 is to provide you with copies of all your medical records free of charge.)
- Special doctors exams and tests: If you are asked by your disability adjudicator to go for a special doctor's exam or for special tests, be sure you keep the appointment or that you let them know in advance why you cannot. If you missed your appointment, call your adjudicator and ask that the exam be rescheduled. These special exams and tests are very important. Failure to keep your appointment might result in your being turned down for SSI or SSDI.
- ❖ Appoint someone to help you: If you think you will need help with your disability application, and you have a friend, relative, counselor, anyone you trust who is willing to help you, you can informally do this or you can do it formally by asking the Social Security office for form SSA-1696, Appointment of Representative. Your representative, who does not need to be a lawyer, will get copies of all mail sent to you and will be able to discuss your case with anyone at the Social Security office or at the Disability Adjudication Services office. Some organizations in the Atlanta area that help people apply for disability benefits:

Some Organizations in the Atlanta area that help people apply for disability benefits:

Crossroads Community Ministries, 420 Courtland St., Contact: Emily McIver, 404-873-7650, Intake: M-F 8:30am Georgia Law Center for the Homeless, 100 Edgewood Ave. Suite 1625, 404-681-0680, Intake: Mon 9am-12pm & Tu/Th 1pm-4pm Positive Outlook Foundation, Inc., Outreach Team

- * Homeless? If you are homeless, make sure you let the Social Security Administration know. Special assistance is offered to people who are homeless because Social Security understands difficulties you may have in getting mail, or having to change your address often.
- Mailing address: Be sure you have a reliable, stable mailing address and check often to see if you have mail. Some of the larger mailrooms for homeless people: Crossroads (St. Luke's) 420 Courtland St. Atl 30308, Odyssey III (must have I.D.), 276 Decatur St., Atl 30312, Safehouse, 89 Ellis St. Atl 30303
- * If you don't live at your mailing address: If your mailing address differs from your residence address or you are homeless, be sure to tell Social Security at the time you apply and your disability adjudicator where you actually live so that they can schedule any doctor's appointments in zip codes most convenient for you whenever they can.
- Forms: You are most likely to be asked by your disability adjudicator to fill out two forms: Function Report-Adult-Form SSA-3373-BK and Work History Report-Form SSA-3369-BK. These forms are used when the medical reports were not sufficient to make a decision. It is very important that these forms be completed and returned to your disability adjudicator. When completing the Function Report, you want to give details. You want to emphasize how and when your disabilities limit your ability to do things an average person can do. If you are not able to complete these forms, call your adjudicator and say you need help. Failure to complete and return these forms may hurt your chances for being approved. Social Security employees and your disability adjudicator will help you complete these forms if you have difficulty answering all the questions.
- ❖ Vocational Rehabilitation—Don't wait until you have been denied to think about a referral to VR. If VR helps you to obtain sustained work, that is great. You will be able to earn more than you would get with SSI. If VR is not successful, then this can be evidence that there is no work that you can do despite the best efforts of VR experts. You can call the VR office (404-206-6000) to ask for services at the same time Social Security is processing your SSI/SSDI application.

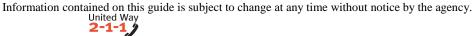
Remember

- Do not delay applying for benefits because you don't have all the things Social Security requests. You may lose money if you delay applying. Social Security will help you obtain whatever information is needed.
- You have a right to be served by any Social Security Office you prefer. You are not required to go to the office nearest to your mailing address or residence.

 IF YOUR DISABILITY APPLICATION IS TURNED DOWN

(We hear you.)

■Always appeal. The first appeal is called a reconsideration and the same office (the DAS) that turned you down will review your appeal. It will take about the same amount of time to process as your initial claim took. If your reconsideration request is turned down, you can appeal again and this is called a hearing request where you go before an administrative law judge. Find a lawyer who specializes in Social Security cases and who will not charge you anything unless you win your appeal. It varies from state to state but generally the hearing takes about two years to complete from date of filing to date of written decision.



DEAF AND BLIND SERVICES

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
Helen Keller National Center	1003 Virginia Ave. Suite 104 Hapeville, GA 30354	(404) 766-2820 TDD (404) 766-9625 Main (404) 766-3447 Fax	http://www.hknc.org	This organization offers intensive and comprehensive rehabilitation and training to individuals who are deaf-blind.
Georgia Council for the Hearing Impaired Inc.	4151 Memorial Dr. Suite 103-B Decatur, GA 30032	(404) 292-5312 V/TTY (800) 541-0710 V/TTY (404) 299-3642 Fax	http://www.gachi.org	The mission of the Georgia Council for the Hearing Impaired, Inc. (GACHI) is to establish and maintain a system of statewide services to the deaf, hard of hearing, late deafened, deaf-blind and other individuals or groups with whom they interact.
Georgia Department of Education, Division for Exceptional Students	1870 Twin Towers East Atlanta, GA 30334	(404) 656-3963 V/TTY (404) 651-6457 Fax	http://www.doe.k12.ga.us	This program provides consultations, assistive technology, printed materials, training and workshops for children with disabilities.
Georgia Division of Rehabilitation Services	148 Andrew Young International Blvd. Ste. 510 Atlanta, GA 30303	(404)866-3333 TTY (404)486-6331 Main (866)489-0056 (404)486-6332 Fax	rehab@dol.state.ga.us http://www.dol.state.ga.us	VR provides a wide range of services to help individuals with disabilities prepare for meaningful work.
University of Georgia, Disability Services	Clark Howell Hall Athens, GA 30602	(706) 542-8778 TTY (706) 542.7719 Fax (706) 542-8719 V	http://www.dissvcs.uga.edu	Disability Resource Center provides academic and support services to qualified students with disabilities to ensure equal access to all programs and activities at the University of Georgia.

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
Adaptive Learning Center for Infants & Children	736 Johnson Ferry Rd. Ste. C-245 Marietta, GA 30068	(770) 509-3909 (770) 509-5036 Fax	http://www.adaptivelearning center.org	This organization serves developmentally disabled infants and preschool children with managing everyday life.
American Action Fund for Blind Children and Adults	1800 Johnson St. Suite 100 Baltimore, MD 21230	(410) 659-9315	http://www.actionfund.org/fr eebooksmain.htm	Free Braille Books Program
All About Developmental Disabilities/AADD	1440 Dutch Valley Pl., NE Suite 200 Atlanta, GA 30324	(404) 881-9777 Main	http://www.aadd.org/	The mission of the Atlanta Alliance on Developmental Disabilities is to build communities of support, acceptance, and opportunity for children, adults, and families living with developmental disabilities.
Babies Can't Wait (BCW, Georgia)	151 Ellis St., NE Ste. 150 Atlanta, GA 30303	(404) 730-4027 Main (404) 730-4024 (404) 730-4025	http://www.health.state.ga.u s/programs/specialneeds/	Georgia's statewide interagency service delivery system for infants and toddlers with developmental delays or disabilities and their families.
Center for Assistive Technology and Environmental Access/	490 10th St., NW Atlanta, GA 30332	(404) 894-4960 V/TTY (800) 726-9119 (404)894-9320 Fax	http://www.catea.org/.	Technology which can apply to the work place to provide modifications for disabled employees. Fee involved unless through Rehabilitation Services.
Developmental Disabilities Boosters, Inc	415 Biles Dr. Jackson, GA 30233	(770)775-5129 Main (770) 504-9818 Fax		support groups for individuals with developmental disabilities, they also conduct disability rights groups, and legislative advocacy.

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
Disability Resources (GA)			http://www.disabilityresourc es.org/GEORGIA.html	Linking people in need with disability organizations and agencies in their own states or communities.
Easter Seals of North Georgia, Atlanta Federal Center Child Enrichment Center – An Easter Seals Child Development Center	1200 Lake Hearn Dr. Ste. 250 Atlanta, GA 30319	(404) 943-1070 (404) 943-0890 Fax	http://www.northgeorgia.eas terseals.com	provides early intervention as well as information and referrals services for parents of disabled children. They also offer occupational, speech and physical therapy for disabled children.
Equal Employment Opportunity Commission, Atlanta District Office	100 Alabama St. Ste. 4R30 Atlanta, GA 30303	(800) 669-4000	http://www.eeoc.gov	Federal agency responsible for enforcement of Title I of the Americans with Disabilities Act, which provides protections for employees with disabilities; will provide some guidance and interpretation of the ADA
Friends of Disabled Adults and Children Too! (Metro-Atlanta, GA	4900 Lewis Rd. Stone Mountain 30083	(770) 491-9014 (770)491-0026 Fax	http://www.fodac.org	Provides medical equipment to disabled people in the metro Atlanta area who could not otherwise afford it.
Georgia Advocacy Office	150 E. Ponce de Leon Ave. Suite 430 Decatur, GA 30030	(404) 888-1234 Main (800) 537-2339	http://www.thegao.org	
1-800-Georgia	2 Peachtree St. Suite 26-246 Atlanta, GA 30303	(678) 436-7442 (800) 436-7442	http://www.connect.georgia.	This is a hotline for Georgians seeking state services but are not sure who to call.

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
Georgia Department of Labor	148 Andrew Young International Blvd., NE St. 510 Atlanta, GA 30303	(404)232-3911 TTY (404)232-3910 Main	http://www.vocrehabga.org	
Georgia Learning Resources System	1870 Teasley Dr. Smyrna, GA 30080	(770) 432-2404 x247 (770) 432-6105 Fax	http://www.glrs.org	
Georgia Project for Assistive Technology RESA		(678) 876-2400	http://www.gpat.org/	Assistive technology assessment and advisement for student with disabilities in public schools
Georgia State University Office of Disabilities Services	1870 Teasley Dr. Smyrna, GA 30080	(404) 463-5288		
Hadley School for The Blind	700 Elm Street, Winnetka, Illinois 60093	(847) 446-9916 Main (800) 323-4238 (847) 446-8111 Fax	http://www.hadley.edu	Offers free education to the blind and visually impaired and their families
The National Resource Center for Blind Musicians	510 Barnum Avenue Bridgeport, Connecticut, 06608	(203) 366-3300 Main (203) 368-2847 Fax	http://www.blindmusicstude nt.org/	Providing music-related information and referral services for visually impaired students of all ages, their parents and teachers
Institute on Human Development and Disability Center for Excellence in Developmental Disabilities Education, Research, and Service	850 College Station Rd. Athens, GA 30602	(706) 542-3457	http://www.ihdd.uga.edu/	
LD Adults of Georgia	2566 Shallowford Rd. Suite 104 PMB 353 Atlanta, GA 30345	(404) 303-7774	http://www.ldag.org	Support & information group for LD/ADD adults, meets monthly in Atlanta; Annual dues
Learning Disabilities Association of Georgia	130 West Wieuca Rd. Suite 202 Atlanta, GA 30342	(404) 303-7774	http://www.ldag.org	State organization with which LD Adults is affiliated. Local Councils represent parent/professional interests. Quarterly newsletter; annual conference; "Hot Line" and printed information; annual exhibit of visual/performing arts by LD/ADD school children

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
Georgia Library for Accessible Services/GLASS	1150 Murphy Ave., SW Atlanta, GA 30310	(404) 756-4619 National Library for the Blind and Physically Handicapped (Talking Books) Georgia Branch (888)-657-7323 National Office	http://www.loc.gov/nls/index.html	A free service offering taped reading materials (leisure) for qualifying reading handicapped
National Braille Press - Children's Braille Book Club	National Braille Press 88 St. Stephen Street Boston, MA 02115	(617) 266-6160 Main (888) 965-8965 (617) 437-0456 Fax	www.nbp.org	"The only Children's Braille Book Club featuring a new print/Braille book every month."

HEARING IMPAIRED

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
Atlanta Area School for the Deaf	890 N Indian Creek Dr. Clarkston, GA 30021	(404) 296-7101 Main (404) 296-6626 TTY (404) 299-4485 Fax	http://www.aasdweb.com	
Atlanta Speech School	3160 Northside Pkwy., NW Atlanta, GA 30327	(404) 233-5332 Main (404) 266-2175 Fax	http://www.atlantaspeechscho ol.org	The mission of the Atlanta Speech School is to help children and adults with communication and learning disorders realize their potential
Georgia Relay Service	5856 Buford Hwy, Norcross GA 30071	(888) 202-3972 Spanish to Spanish (888) 202-4082 Speech to Speech (800) 255-0135 Voice Dial 7-1-1 Main Client Number (800) 255-0056 TTY	http://www.georgiarelay.org	
Auditory-Verbal Center of Atlanta	1901 Century Blvd Suite 20 Atlanta, GA 30345	(404) 633-8911 (404) 633-6340 Free Hearing Screening Test (404) 633-6403 Fax	Email: listen@avchears.org Website: ttp://www.avchears.org/	The Auditory-Verbal Center (AVC) is a nonprofit center in Atlanta that teaches children who are mildly hearing impaired to profoundly deaf to liSuiten and speak so that they can succeed in mainstream schools and experience lives without limitation.
Children's Healthcare of Atlanta	1405 Clifton Rd., NE Atlanta, GA 30322	(404) 785-6000 Main (800) 969-3323 TDD	http://www.choa.org/	To enhance the lives of children through excellence in patient care, research and education.
Cobb County Board of Health	4489 Acworth Industrial Dr. Acworth, GA 30101	(770) 974-6992 Main (770) 966-9192 Fax (770) 514-2300 Spanish	http://www.healthytoday.com	The mission of the Cobb County and Douglas County Public Health is to promote community wellness by providing or helping others provide quality services including assessment, prevention, and treatment in a caring manner.
DeKalb County Board of Health	30 Warren St., SE Atlanta, GA 30317	(404) 370-7360 Main (404) 508-7797 Fax (404) 508-7830 Spanish	http://www.dekalbhealth.net	Several locations. Call to find the facility nearest you.
Fulton County Department of Health and Wellness	265 Boulevard, NE 3 rd . Fl. Atlanta, GA 30312	(404) 730-5835 Main (404) 730-6523 Spanish	http://www.myfultoncountyga.u s	Several locations. Call to find the facility nearest you.

HEARING IMPAIRED

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
Georgia Council for the Hearing Impaired, Inc. (GaCHI)	4151 Memorial Dr. Suite 103-B Decatur, GA 30032	(800) 541-0710 V/TTY (404) 292-5312 V/TTY (404) 299-3642 Fax	http://www.gachi.org	The mission of the Georgia Council for the Hearing Impaired, Inc. (GACHI) is to establish and maintain a sySuitem of statewide services to the deaf, hard of hearing, late deafened, deaf-blind and other individuals or groups with whom they interact.
Georgia Division of Public Health	2 Peachtree St. Ste. 15-470 Atlanta, GA 30303	(888)651-8224 (404)657-2763 Fax:	http://health.state.ga.us/	GDPH is the lead agency entruSuited by the people of the state of Georgia with the ultimate responsibility for the health of communities and the entire population.
Georgia Interpreting Services Network (GISN)	44 Broad St. Suite 503 Atlanta, GA 30303	(800) 228-4992 V/TTY (404) 521-9121 Fax (404) 521-9100 V/TTY	http://www.gisn.org/	Georgia Interpreting Services Network (GISN) is a not-for-profit organization that provides state-wide sign language services.
Georgia PINES/Parent Infant Network for Educational Services	890 N Indian Creek Dr. Clarkston, GA 30021	(404) 298-4882 V/TTY (770) 302-9902 Fax	http://www.gapines.net	
Good Samaritan Health Center	1015 Donald Lee Hollowell Pkwy. Atlanta, GA 30318	(404) 523-6571 (404) 523-6574 Fax	http://www.goodsamatlanta.	
Oakhurst Medical Centers, Inc.	770 Village Square Stone Mountain, GA 30083	(404) 298-8998 Main	http://www.oakhurstmedical. org	

HEARING IMPAIRED - SCHOOL

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
Atlanta Area School for the Deaf	890 N. Indian Creek Dr. Clarkston, GA 30021	(404) 296-7101 Main (404) 296-6626 TDD (404) 299-4485 Fax	http://www.aasdweb.com	AASD is devoted to providing quality, comprehensive, full-day instructional services to infants, children, and youth who are deaf, including persons with multiple handicaps.
Atlanta Speech School	3160 Northside Pkwy, NW Atlanta, GA 30327	(404) 233-5332 V/TTY (404) 266-2175 Fax	http://www.atlantaspeechscho ol.org/	The Atlanta Speech School, one of the Southeast's oldest therapeutic educational centers for children and adults with hearing, speech, language, or learning disabilities, was established in 1938 in Atlanta, Georgia to help children and adults with communication disorders realize their full potential
Georgia School for the Deaf	232 Perry Farm Rd., SW Cave Spring, GA 30124	(706) 777-2200 V/TTY (800) 497-3371 V/TTY (706) 777-2204 FAX	http://www.gsdweb.org	The Georgia School for the Deaf, established in 1846, is a state-funded residential school operating under the auspices of the Office of Special Services of the Georgia State Department of Education and the Georgia State Board of Education.

EMERGENCY ASSISTANCE FOR INDIVIDUALS WITH MENTAL ILLNESS

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
Division of Mental Health, Developmental Disabilities and Addictive Diseases		(800)241-3175 For 24 Hour Emergency Assistance (404) 892-4646 For mental health or addictive disease services, contact: Dekalb Community Service Board		
Gwinnett, Newton, Rockdale County		(770) 962-5544 For 24 Hour Emergency Assistance (800) 241-0465 For mental health or addictive disease services, contact: Behavioral Health Link, Clayton Community MH, AD Development Services		
Georgia Crisis and Access Line		(800) 715-4225 (404) 588-2289 Fax	http://www.mygcal. com	This is a 24-hour a day, 7 day a week call center answered by licensed mental health professionals addressing the issues of drug and alcohol recovery, mental health treatment, developmental disabilities, and mental retardation.

MENTAL HEALTH FOR OLDER ADULTS OR VETERANS

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
Atlanta Vet Center	1440 Dutch Valley Pl., NE Ste. 1100 Atlanta, GA 30324	(404)347-7264 Main (404)347-7274 Fax	http://www.va.gov	
Access America for Seniors			http://www.seniors.gov	The Access America for Seniors Website has information that will help seniors conduct business with federal agencies faster and easier.
American Association of Retired Persons	999 Peachtree St., NE Ste. 1110 Atlanta, GA 30309	(866) 295-7281	http://www.aarp.org	This site has information, education, advocacy, and community information for people over 50.
ARC AgeWise Connection Area Agency on Aging Atlanta Regional Commission	40 Courtland St., NE Atlanta, GA 30303	(404) 463-3333 (404) 463-3264 Fax	http://www.atlantaregional .com	
Benefits Check Up			http://www.benefitscheck up.org	Created by the National Council on the Aging (NCOA) this free, easy-to-use website helps older Americans identify their eligibility for a wide range of public assistance programs.
Department of Veterans Affairs			http://www.va.gov	
Paralyzed Veterans of America	1700 Clairmont Rd. Decatur, GA 30033	(800) 424-8200 (800) 795-4327	http://www.pva.org	
Tricare For Life		(800) 444-5445	http://www.tricare.osd.mil	Expanded medical coverage for Medicare-eligible uniformed service retirees age 65 or older, their eligible family members and survivors, and certain former spouses.
Veterans Administration Medical Center	1670 Clairmont Rd. Decatur, GA 30033	(404) 321-6111		

DISABILITY RIGHTS SUPPORT GROUPS

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
Arc of Georgia	100 Edgewood Ave., NE Ste. 1675 Atlanta, GA 30303	(678)733-8969	http://www.thearcof georgia.org	
Atlanta Alliance	1440 Dutch Valley	(404)881-9777 Main		
on Developmental	Pl., NE Ste. 200	(800)225-0056 TTY		
Disabilities/AADD	Atlanta, GA 30324	(866)260-9470 Spanish		
Alzheimer's Association Georgia Chapter	1925 Century Blvd., NE Ste. 10 Atlanta, GA 30345	(404)728-1181 Main (800)272-3900	http://www.alzga.org	this organization provides support groups, disability information, and printed materials on Alzheimer's disease. They also maintain a respite care registry and provide helpline counseling.
Barrier Free Gwinnett	75 Langley Dr. Lawrenceville, GA 30045	(770)822-8830		24 hour voice mail available
Disability Link	755 Commerce Dr. Suite 415 Decatur, GA 30030	(404) 687-8890 (404) 6879175 TDD (404) 687-8298 Fax	http://www.disabilitylink.or	8:30 am to 5:00 pm MON - FRI
Georgia Advocacy Office	150 E. Ponce de Leon Ave. Ste. 430 Decatur, GA 30030	(404)885-1234 Main (404)378-0049 (800)537-2329	http://www.thegao.org	9:00 am to 5:00 pm MON - FRI
Learning Disabilities Association of Georgia	2566 Shallowford Rd. Ste. 104 PMB Atlanta – DeKalb, GA 30345	(404)303-7774	http://www.ldag.org	9:00 am to noon TUE THU
Rockdale Cares	875 Davis Dr. Conyers, GA 30094	(770)922-7272		9:00 am to 3:00 pm TUE - THU; recreational/social activity times vary

DISABILITY RELATED TRANSPORTATION

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
Angel Flight of GA		(770) 452-7958		
Bureau of Taxicabs and Vehicles for Hire	818 Pollard Blvd. Suite 241 Atlanta, GA	(404) 658-7600 (404) 658-7615 Fax	http://www.atlantapd.org/inde x.asp?nav=VFH	Offers rides for individuals who are seniors or disabled
Cobb Community Transit/CCT	463 Commerce Park Dr. Ste. 112 Marietta, GA	(770)427-4444 (770)528-1610	http://www.cobbdot.org/cct.ht m	6:00 am to 8:00 pm MON - SAT
DHR Coordinated Transportation	330 Research Dr. Suite 100 Athens, GA	(706) 227-5306		Barrow, Clarke, Elbert, Greene, Jackson, Jasper, Madison, Morgan, Newton, Oconee, Oglethorpe, Walton
Gwinnett County Transit	3525 Mall Blvd. Suite 5C Duluth, GA 30096	(770) 822-5010 (770) 822-5009 TDD		Public, disability related, and senior ride programs 6:00 am to 10:00 pm MON - SAT
Jewish Family and Career Services	4549 Chamblee- Dunwoody Rd. Atlanta, GA	(770) 677-9300 (770)677-9400 Fax		Provides rides for seniors and the disabled
Leukemia & Lymphoma Society of America	3715 Northside Pkwy. Ste. 300 Bldg. 400 Atlanta, GA 30327	(404) 720-7900 (800) 955-4572 Information Resource Cen. (800) 399-7312 (678) 279-2060 Fax		
LogistiCare, Inc. – N.E.T. Broker	1800 Phoenix Blvd. Ste. 200 College Park, 30349	(866) 211-0950 Recipient Inquiry Unit (888) 224-7988		Serves Medicaid beneficiaries who need access to medical care or services
Metro Atlanta Rapid Transit Authority/MARTA	2424 Piedmont Rd., NE Atlanta, GA 30324	Customer Service (404) 848-5000 Main (404) 848-5533 TDD	(404) 848-5389 Half Senior Citizen or Disabled Rider Discount Card (404) 848-5517 Fax	
National Assoc. of Hospitality Houses		(800) 542-9730	http://www.nahhh.org	
National Patient Air Transport Hotline		(800) 296-1217	http://www.patienttravel.org	
Wheelchair Getaways	2391 Leisure Lake Dr. Atl GA	(800) 554-6893 (770) 457-9851	http://www.wheelchairgetawa ys.com/	

VISUALLY IMPAIRED

AGENCY	ADDRESS	PHONE	WEB SITE	COMMENTS
American Council of the Blind	2200 Wilson Blvd. Ste. 650 Arlington, VA 22201	(800) 424-8666	http://www.acb.org/acces sible-formats.html	
American Foundation for the Blind	100 Peachtree St. Ste. 620 Atlanta, GA 30303	(404)525-2303 (800-232-5463)	http://www.afb.org/	8:30 am to 4:30 pm MON - FRI
Vision Rehabilitation Services of Georgia	3830 S Cobb Dr. Suite 125 Smyrna, GA 30080	(770) 432-7280	http://www.blvsgeorgia.or g/index.htm	People with vision loss can get assistance through Blind and Low Vision Services of North Georgia. We offer services to meet the needs
Center for the Visually Impaired	739 W. Peachtree St., NW Atlanta, GA 3030	(404) 875-9011 (404) 875-6418 Audio bulletin board offers service, product and event information	http://www.cviatlanta.org	Providing rehabilitation services for individuals of all ages who are blind or visually impaired.
FOCUS-Georgia Families of Children Under Stress	3825 Presidential Pkwy, Suite 103, Atlanta, Georgia 30340	(770)234-9111	http://www.focus-ga.org	Provides emotional, informational, and physical support to parents of children with disabilities or with ongoing medical needs.
Lekotek (Georgia)	1955 Cliff Valley Way Suite 102 Atlanta, GA 30329	(404) 633-3430	http://www.lekotekga.org/	The country's central source on toys and play for children with special needs. Using adapted toys and computer equipment, Lekotek provides opportunities for children to have fun and learn along the way.
National Association for Parents of Children with Visual Impairments (NAPVI)		(800)562-6265	http://www.spedex.com/n apvi/	Committed to providing support to the parents of children who have visual impairments.
National Federation of the Blind			http://www.nfb.org	Voice of the Nation's Blind the National Federation of the Blind (NFB) is the nation's largest and most influential membership organization of
National Federation of the Blind of Georgia	3020 Rollingwood Ln., SE Atlanta, GA 30316-4428	(404) 371-1000 NFB of GA	Email: atlanta@nfbga.org Website: http://nfbga.org/	

SPECIALIZED I & R--VISUALLY IMPAIRED

AGENCY	ADDRESS	PHONE	WEB SITE
American council of the Blind and it's Georgia Affiliate	100 Peachtree St. Ste. 620 Atlanta, GA 30303	(404)525-2303	http://www.acb.org/ Website: http://www.georgiacouncilof theblind.com
Blind and Low Vision Services of North Georgia	3830 S. Cobb Dr. Suite 125 Smyrna 30080	(770) 432-7280 (770) 432-5457 Fax	http://www.blvsgeorgia.org
Center for the Visually Impaired	739 W Peachtree St. NW Atlanta, GA 30303	(404) 875-9011 (404) 875-6418 CVI InfoLink	http://www.cviatlanta.org
Educational Opportunity Center – Georgia State University	One Park Pl. Suite 440 Atlanta, GA 30303	(404) 413-1712 Main (404) 413-1692 Fax	http://www.gsu.edu/eoc
Georgia Department of Education Division for Exceptional Students	1870 Twin Towers E. ATL, GA 30334-5040	(404) 656-3963	http://www.doe.k12.ga.us
Georgia Department of Labor	Suite 510 Sussex Pl. 148 Andrew Young International Blvd. NE Atlanta, GA 30303	(877)709-8185 Main	
Georgia Regional Library for the Blind and Physically Handicapped Georgia Library for Accessible Services	1150 Murphy Ave. SW Atlanta, Georgia 30310	(404) 756-4619 (800) 248-6701 (404) 756-4618 Fax	http://www.georgialibraries. org/public/glass.html Email: glass@georgialibraries.org
National Federation of the Blind	1800 Johnson St. Baltimore, MD 21230	(410) 659-9315 Voice (410) 685-5653 Fax	http://www.nfb.org
The Foundation Fighting Blindness site includes research and information on eye disease		(800) 683-5555 (800) 683-5551 TDD	http://www.blindness.org

DISABILITY RELATED WEB SITES

WEB SITE
http://omni.cc.purdue.edu/~alps/sites.html
www.abilityhub.com/
www.alliance1.org
www.aakp.org
www.aapd.com
www.abta.org
www.cancer.org
www.diabetes.org
www.ada.gov
www.livefoundation.org
www.strokeassociation.org
www.blazesports.com
www.chadd.org
www.cbtrus.org
www.ilru.org/Directory
www.legaldirectory.ws/Labor Law/Disabilit ies Lawyer/default.aspx
www.disabilityinfo.gov
www.dfcs.dhr.georgia.gov
www.enabledonline.com

DISABILITY RELATED WEB SITES

AGENCY	WEB SITE
Epilepsy Foundation	www.epilepsyfoundation.org
FCC Disabilities Issues Links	www.fcc.gov/cgb/dro/links.html
GA Brain and Spinal Injury Trust Fund Commission	www.bsitf.state.ga.us
GA Coalition United for a Responsible Budget	www.gacurb.org
Learning Disabilities Association of Georgia	www.ldag.org
Meet up group (hearing impaired)	www.meetup.com
MIUSA Mobility International	www.miusa.org
Multiple Sclerosis Association of America	www.msaa.com
National Center on Accessibility	www.ncaonline.org
National Mental Health Organization	www.nmha.org
National Organization on Disability	www.nod.org
Paralyzed Veterans of America	www.pva.org
Personal Assistance Services	www.pascenter.org
Statewide Independent Living Council of GA, Inc.	www.silcga.org
The GA Advocacy Office	www.thegao.org
United Cerebral Palsy of GA	www.ucpga.org
US Administration on Aging	www.aoa.dhhs.gov
Website for jobseekers who are hearing impaired	www.zak.co.il/deaf- info/old/job_seeking.html
Wheelchairnet	www.wheelchairnet.org
Women with Disabilities	www.4women.gov

Disability Link

755 Commerce Dr. Ste. 105 Decatur, GA 30030

(404)687-8890 Main Client Number Dial 7-1-1 TTY (404)687-8298 FAX

DESCRIPTION:

This organization serves the disabled Atlantan community have access to their community and achieve goals in life like any other individual.

SERVICE HOURS:

9:00 am to 5:00 pm MON - FRI

ELIGIBILITY:

Members of the disabled community and their families

INTAKE PROCEDURE:

Telephone, walk-in, appointment

DOCUMENTS:

No documents required

FEES:

None

LANGUAGES:

Sign

AREA SERVED:

Butts, Cherokee, Clayton, Cobb, Coweta, DeKalb, Douglas, Fayette, Fulton, Gwinnett, Henry, Paulding, Rockdale

Arc of Georgia

info@thearcofgeorgia.org
http://www.thearcofgeorgia.org

(678) 733-8969 Main Client Number (888) 401-1581 Toll Free Line

DESCRIPTION:

This organization provides unified advocacy so that individuals with mental retardation or developmental disabilities and their families achieve valued lives through full, productive and dignified participation in their communities.

SERVICE HOURS:

8:00 am to 5:00 pm MON - FRI

ELIGIBILITY:

Developmentally disabled/mentally retarded and their families

INTAKE PROCEDURE:

Telephone

DOCUMENTS:

No documents required

FEES:

None

All About Developmental Disabilities/AADD

1440 Dutch Valley Pl., NE Ste. 200 Atlanta, GA 30324

(800)225-0056 TTY: (GA Relay Center)

(404)881-9777 Main Client Number

(404)991-9777 ext 222 Hotline

(800)229-5746 Toll Free Line: STS Users (English) (866)260-9470 Spanish Line: STS Users (Spanish)

DESCRIPTION:

This organization seeks to build communities of support, acceptance, and opportunity for children, adults, and families living with developmental disabilities. Examples of services provided include advocacy, recreational sports and social clubs, supported employment, and specialized information and referral.

SERVICE HOURS:

9:00 am to 5:00 pm MON - FRI

ELIGIBILITY:

Varies by program; supported employment: primary diagnosis of developmental disabilities and/or mental retardation

INTAKE PROCEDURE:

Telephone

DOCUMENTS:

Medical or psych records

FEES:

None

AREA SERVED:

Georgia family support and supported employment: Clayton, DeKalb, Fulton; Partners in Policymaking: statewide; all other services: Butts, Cherokee, Clayton, Cobb, Coweta, DeKalb, Douglas, Fayette, Fulton, Gwinnett, Henry, Paulding, Rockdale

Disability Resources Guide updated January 2012

Information contained on this guide is subject to change at any time without notice by the agency.

United Way

2-1-1

Learning Disabilities Association of Georgia

2566 Shallowford Rd. Ste. 104 PMB 353 Atlanta - DeKalb, GA 30345

(404)303-7774 Main Client Number (404)467-0190 FAX

DESCRIPTION:

This agency offers various support groups and advocacy assistance for individuals and family members of people affected with and/or by ADHD.

SERVICE HOURS:

9:00 am to 5:00 pm MON - FRI

ELIGIBILITY:

Learning-disabled persons and their families

INTAKE PROCEDURE:

by appointment only

DOCUMENTS:

No documents required

FEES:

None

Georgia Advocacy Office

150 E. Ponce de Leon Ave. Ste. 430 Decatur, GA 30030 http://www.thegao.org

(404)885-1234 Main Client Number (800)537-2329 Toll Free Line: Voice or TDD (404)378-0031 FAX

DESCRIPTION:

This agency offers advocacy (staff, citizen, self, and legal) for persons with all types of disabilities including mental illness.

SERVICE HOURS:

9:00 am to 5:00 pm MON - FRI

ELIGIBILITY:

People with disabilities or mental illness and their families

INTAKE PROCEDURE:

Telephone

DOCUMENTS:

No documents required

FEES:

None

ACCESSIBILITY:

There is public transportation to this sit

GA Resources: Education, Advocacy, and Treatment for Deaf Adults and Youth, Inc.

246 Sycamore St. Ste. P-100 Decatur, GA 30030

(404)377-9224 Main Client Number: V/TDD (404)494-6846 Deaf Mental Health Access Line (888)860-5403 Fax

SERVICE HOURS:

9:00 am to 5:00 pm MON - FRI

ELIGIBILITY:

Deaf, hard of hearing, deaf-blind, late deafen adults; adults with other communication disabilities and their families

INTAKE PROCEDURE: Telephone, Appointment

DOCUMENTS: Picture ID/driver license, proof on insurance

FEES: Varies by program

INSURANCE: Accepts Medicaid, Medicare, private insurance

LANGUAGES: Sign

AREA SERVED:

Butts, Cherokee, Clayton, Cobb, Coweta, DeKalb, Douglas, Fayette, Fulton, Gwinnett, Henry, Paulding, Rockdale

Disability Resource Center, Inc.

470-A Woods Mill Dr. Gainesville, GA 30501

(770)534-6656 Main Client Number (888)534-7144 Toll Free Line (770)534-6626 FAX

DESCRIPTION:

This agency provides information and referral for individual and systems advocacy, peer counseling, and independent living skills training.

SERVICE HOURS:

8:30 am to 5:00 pm MON - FRI

ELIGIBILITY:

Individuals with a disability

INTAKE PROCEDURE:

Telephone

DOCUMENTS:

No documents required

FEES:

None

AREA SERVED:

Banks, Dawson, Franklin, Forsyth, Habersham, Hall, Hart, Lumpkin, Rabun, Stephens, Towns, Union, White